

## Assembling assistance offer



Unic Rotarex® offers assembling assistance to all clients who bought a structure from us and do not manage to assemble it in the initially agreed version.

Do not mistake the assembling assistance with the assembling itself. The assembling assistance refers to the situation in which the team chosen by you for assembling doesn't manage to assemble the structure even after receiving free online or by phone consultancy from our engineers.

The assembling assistance means sending one or more Rotarex specialists, who, together with your team, remedies mistakes and assists to the correct assembling of the structure.

### **The assembling assistance offer:**

- Transportation of the specialist(s) to and from the assembling place is done with our cars (the specialist will carry the needed tools in order to identify and fix the mistakes, a laptop with the 3D file and plans of yours structure). The transportation

cost is calculated with 2RON/km in Romania or 1 EURO/km in Europe for the locations accessible by road. For other locations we will make a separate offer. The calculation of the number of kilometers is done using Google Maps, from Unic Rotarex® premises to your location;

- The specialist's accommodation during the assembling, from arrival to departure, will be ensured by you in a decent hotel or pension, in an individual room, with included breakfast and also hot water. The distance from the accommodation place to the place of assembling must not exceed 10 km, otherwise the offer will be regularized based on the situation presented by you;
- The assembling assistance cost is 700 RON/day in Romania and 250 EURO/day in Europe.

The assembling assistance inquiry must be done in [the contact form](#) by selecting the option “Ask for assembling assistance”.

The payment must be done in advance for the requested number of days, extending the period of assistance will be done by advance payment of the needed days in order to finish the assembling.

The planning is done taking into account our possibilities. The request to send the specialist in emergency is taxed 200%.

Unic Rotarex® team

29.06.2018